

Switching to Macquarie Credit Union



Switching to Macquarie Credit Union is simple and easy. We have made it so simple that you can do it all in one place. You have two options:

- Online OR
- In branch

How to switch

Once you have opened your new account with us, switching is easy!

To switch online or in branch you need:

- Your new Credit Union membership details
- Your new account/card number
- Your old account/card number
- Details of your automatic transfers (such as your salary, telephone bill, electricity bill etc.)

We then generate letters for you to send out to other financial institutions informing them of your change of account.

Why switch

Safe & Secure

Your Credit Union is safe and secure. Just like banks we are regulated by the Australian Prudential Regulation Authority (APRA) and the Australian Securities and Investments Commission (ASIC). But unlike banks we place a greater importance on funding our member loans locally from deposits which has provided additional safeguards for us during times of market turbulence. You can rest assured that your Credit Union has a strong and viable future.

Member ownership

We are owned and operated by our members. This means that all our profits are channelled back into the Credit Union rather than going into shareholder pockets. Essentially, giving you more money in your pocket through reduced fees and charges and more competitive rates.

Range of products & services

We offer a wide range of award-winning and competitive products and services including home, personal and car loans to savings and investments accounts, financial planning, insurance and travel services.

FEE-FREEDOM

We provide a wide range of low fee options and even show you how to bank FEE-FREE.

Real, caring service

Best of all we provide real and caring personalised service for all our members.

Customer Owned Banking Code of Practice

We along with over 100 other Credit Unions and Building Societies have committed to the Customer Owned Banking Code of Practice. The Customer Owned Banking Code of Practice is our promise to you that we will always lend responsibly and serve our members needs first.

Call 1300 885 480 or visit macquariecu.com.au

How to join

To become a member of Macquarie Credit Union and to apply for your member share all you need to do is:

- Go to our website at macquariecu.com.au and complete our Online Banking Application and Verification Forms.

or

- Complete a membership application form which can be obtained from the branch or downloaded from our website at macquariecu.com.au
- Provide identification – and have it certified if required
- Bring your application into the branch or post it to PO Box 1618, Dubbo, NSW 2830

or

- Give us a call on 1300 885 480 or email info@macquariecu.com.au for assistance with the application process.

One of our friendly staff will then contact you with your membership details.



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